

Convenience Retailers in South Africa

February 2024

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Convenience Retailers in South Africa - Category analysis

KEY DATA FINDINGS

2023 DEVELOPMENTS

Convenience stores continue to benefit from proximity

Reinventing the business model of forecourt retailers in South Africa

Shoprite retains lead of convenience stores as it expands its franchise network

PROSPECTS AND OPPORTUNITIES

Diversification will continue to boost sales of forecourt retailers

Phygital experience will emerge in higher-income areas

Franchise model will prevail in convenience stores

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Retail in South Africa - Industry Overview

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Competition intensifies online as the market normalises

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Informal retail

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